

## Terms and conditions for 2-day tickets 2026

I have read the following conditions and accept them:

- The 2-day ticket entitles solely the ticket holder personally to enter HANSA-PARK and can be used on 2 chosen visit days during the 2026 season within the opening hours. Please refer to the opening hours calendar and any potential closing days: [www.hansapark.de/opening-times](http://www.hansapark.de/opening-times). The season is currently scheduled to run from March 26th to October 25th, 2026. All season dates, opening and closing days, opening times and attraction offers are subject to change at any time. Occasionally, individual attractions may have to be closed - even without prior notice. There is no entitlement to a refund or reduction of the purchase price.
- The ticket is personalized and non-transferable. By scanning the QR code, the ticket holder can directly pass through the turnstile at the main entrance to enter the park. Upon first entry, the 2-day ticket is personalized by capturing a facial template. The template is a "facial blueprint" stored as a number sequence, ensuring that personal data cannot be traced back to it. Once the template is created, it is permanently linked to the 2-day ticket. The facial template can be displayed as a photo only to authorized personnel at HANSA-PARK.
- By purchasing or using the 2-day ticket, the park rules (see posted notice in the park or on the website [www.hansapark.de](http://www.hansapark.de)) as well as these terms and conditions are accepted.
- The 2-day ticket must be kept ready for each use. Upon request by a HANSA-PARK employee, the 2-day ticket must be presented in the park (as a PDF printout, digitally, or as a ticket from the cashier).
- In case of misuse of the 2-day ticket or violation of the park rules, HANSA-PARK reserves the right to terminate the ticket. The 2-day ticket will be withdrawn without entitlement to a refund.
- Any loss of the ticket must be reported immediately.
- A refund of the purchase price - in full or in part - and/or transfer to another season or another person is not possible. This also applies in the event of official closure.
- HANSA-PARK will use the stored personal information exclusively internally for the proper processing of ticket admissions and for customer information purposes. The template and photo will be automatically deleted at the end of the season.
- In this context, please refer to our privacy policy on our website at <https://www.hansapark.de/privacy-policy>, as well as our privacy information specifically for 2-day ticket holders ([www.hansapark.de/explanatory-notes-2-day-ticket](http://www.hansapark.de/explanatory-notes-2-day-ticket)).
- We reserve the right to make changes.