

Conditions for the season ticket 2027

I have read and accept the following terms and conditions:

- The season ticket (HANSA-PARK|Card) entitles only the cardholder personally to enter HANSA-PARK and can be used as often as desired from the start of the 2027 season until the end of the 2027 season during opening hours. Please note the opening hours calendar and possible closing days: www.hansapark.de/opening-times. As it stands today, the season is scheduled from March 25 to October 24, 2027. All season dates, opening and closing days, hours of operation, and attraction offerings are subject to change at any time. Occasionally, individual attractions may have to be closed - even without notice. In none of these cases is there a right to a refund or reduction of the purchase price.
- The card is personal and non-transferable. By scanning the QR code, the cardholder can enter the park directly through the turnstile gate at the main entrance. Upon first entry, the season pass is personalized by creating a face template. The template is a kind of "face template" that is stored in the form of a sequence of numbers and does not allow any conclusions to be drawn about personal data. Once the template is created, it is irrevocably assigned to the season pass. The face template can be made visible as a photo for authorized persons at HANSA-PARK.
- All season ticket holders aged 18 years and over (age of majority on the date of purchase) have the possibility - depending on the date of purchase - to park their cars (maximum entry height 2.30 m) free of charge or at a reduced rate at the HANSA-PARK large parking lot, subject to free capacities during the card's validity. One parking ticket for one car can be used per day of visit. Special car parks such as the EV car park or the car park for caravans/motorhomes, mobile homes, recreation vehicles and similar are excluded from the special offer. Free or discounted parking tickets may not be resold or passed on, otherwise HANSA-PARK reserves the right to forfeit the parking discount for the remainder of the season.
- With the purchase or use of the season ticket 2027, the park regulations (see notice in the park or homepage www.hansapark.de) and these conditions are accepted.
- The season ticket must be kept ready for each use. When requested by a HANSA-PARK employee, the season pass must be shown in the park. (As pdf printout, digitally or as a HANSA-PARK|Card in credit card format).
- In case of misuse of the season ticket or violation of the park regulations, HANSA-PARK has an extraordinary right of termination. In this case, the season ticket will be confiscated without entitlement to a refund.
- Loss of the card must be reported immediately.
- A refund of the purchase price - in full or in part - and/or transfer to another season or another person are not possible. This also applies in the event of an official closure.
- HANSA-PARK will use the stored personal information exclusively internally for the proper processing of season ticket access and for purposes necessary for customer information. The template and photo created will be automatically deleted after the expiration of the validity of the season ticket.
- If no consent is given for the use of the access system, each access with season ticket without template is carried out with a visual and ID control via our service center. Please note that in this case there may be longer waiting times for access to the park.
- Please refer to our privacy policy on our website at www.hansapark.de/privacy-policy as well as our privacy information specifically for season ticket holders (<https://www.hansapark.de/pflichtinformation-saisonkarte>).
- Subject to change without notice.