

## Conditions for the season ticket 2024

I have read and accept the following terms and conditions:

- The season ticket (also called **HANSA-PARK|Card**) entitles only the cardholder personally to enter HANSA-PARK and can be used as often as desired from the date of issue until the end of the season 2024 during opening hours. Please note the opening hours calendar and closing days: [www.hansapark.de/opening-times](http://www.hansapark.de/opening-times). As it stands today, the season is scheduled from March 28 to November 03, 2024. All season dates, opening and closing days, hours of operation, and attraction offerings are subject to change at any time. Occasionally, individual attractions may have to be closed - even without notice. There is no right to a refund or reduction of the purchase price.
- The card is personal and non-transferable. By scanning the QR code, the cardholder can enter the park directly through the turnstile gate at the main entrance. Upon first entry, the season pass is personalized by creating a face template. The template is a kind of "face template" that is stored in the form of a sequence of numbers and does not allow any conclusions to be drawn about personal data. Once the template is created, it is irrevocably assigned to the season pass.
- All Season ticket holders aged 18 years and over (age of majority on the date of purchase) have the possibility - depending on the date of purchase - to park their cars free of charge or at a reduced rate at the HANSA-PARK large parking lot, subject to free capacities. One parking ticket for cars can be used per day of visit. Special parking lots such as the E-Parking lot are excluded from this promotion. Free or discounted parking tickets may not be resold or passed on, otherwise HANSA-PARK reserves the right to forfeit the parking discount for the remainder of the season.
- With the purchase or use of the season ticket 2024, the park regulations (see notice in the park or homepage [www.hansapark.de](http://www.hansapark.de)) and these conditions are accepted.
- The season ticket must be kept ready for each use. When requested by a HANSA-PARK employee, the season pass must be shown in the park. (As pdf printout, digitally or as a **HANSA-PARK|Card** in credit card format).
- In case of misuse of the season ticket or violation of the park regulations, HANSA-PARK has an extraordinary right of termination. In this case, the season ticket will be confiscated without entitlement to a refund.
- Loss of the card must be reported immediately.
- A refund of the purchase price - in full or in part - and/or transfer to another season are not possible. This also applies in the event of an official closure.
- HANSA-PARK will use the stored personal information exclusively internally for the proper processing of season ticket access and for purposes necessary for customer information. The template created will be automatically deleted after the expiration of the validity of the season ticket.
- If no consent is given for the use of the access system, each access with season ticket without template is carried out with a visual and ID control via our service center. Please note that in this case there may be longer waiting times for access to the park.
- In this context, please refer to our privacy policy on our website at [www.hansapark.de/privacy-policy](http://www.hansapark.de/privacy-policy) as well as our privacy information specifically for season ticket holders (<https://www.hansapark.de/pflichtinformation-saisonkarte>).
- Subject to change without notice.

Status: 2024-03-01